



Return Merchandise Authorization Form

Name:	Date:
Street Address:	City, State, Zip:
Phone Number:	Email:

Instructions for returns:

1. Complete this form and send it to our Return Merchandise Authorization team at sales@pexsuperstore.com
2. Package items in a box and ensure that the items are well protected with cushioning for the product. Make sure the carrier you use provides tracking information and insurance for fragile products.
3. We will contact you with an RMA number to include on your return package, as well as instructions for your return. Affix your RMA number on the outer box. **DO NOT** write RMA number onto the manufacturer's original packaging.
4. Email us your return tracking number to expedite the return/exchange process and as proof of return shipping.

Important notes:

- **No returns will be accepted unless an RMA number has been issued and included with your returned items.**
- All items approved for return **must be returned no later than 30 days from the original purchase date.**
- All returns must be shipping back **within 10 business days after the RMA number has been issued.** If orders are shipped beyond 10 days after the RMA was issued, the return may be denied.
- No Restocking Fee if returned within 30 business days. If your purchase was outside of the 30 day return window, there will be a 15% restocking fee applied. Buyer responsible for return shipping cost.
- All item(s) must be new, unused, and must be returned with the original box/packaging. Any damaged/used items will NOT be accepted.
- NO electronics will be accepted for return; unless it is clearly a manufacturer defect or erroneous shipping may have occurred. Electronic items may only be exchanged but not returned for a refund.

Original Order Number:	Original Order Date:
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Item Number	Product Description	Quantity	Reason for Return

Please make sure you understand our return policies before shipping back your product(s). All returned items will be inspected upon receipt, and if the items abide by our return requirements stated above, returns will be processed within 3 business days after inspection. By submitting this form, you acknowledge that you understand and agree to our return policy. Please contact us prior to returning items if you have questions.